



CELEBRITY REWARDS CRUISE VOUCHER TERMS & CONDITIONS

HOW TO MAKE YOUR BOOKING

1. Choose your Celebrity cruise by viewing the Celebrity Cruises brochure or visit the Celebrity Cruises website at www.celebritycruises.co.uk or www.celebritycruises.ie
Please note that the cruise chosen must be booked at least 85 days prior to sailing.
2. Call the Celebrity Rewards exclusive Celebrity Cruises booking line on **Freephone** 0800 923 4856 (UK) or 1-800939404 (Ireland). Hours of operation: Monday to Friday 08:30 – 20:00, Saturday 09:00 – 18:00 and Sunday 10:00 – 17:00.
Please note that bookings will be made directly with Celebrity Cruises. Bookings not made via this telephone number will not be eligible for use with Celebrity Rewards Cruise Voucher(s) and bookings cannot be transferred over to a Celebrity Rewards booking if booked by any other means.
3. Your Celebrity Cruises call centre representative will create your booking. Any vouchers being used must be quoted at the time of booking to qualify. Please have this information to hand at time of booking. We regret that vouchers not identified at the time of booking will not be valid as a form of payment.
4. The value of any vouchers used against your booking will be applied as a payment on the booking within 28 days of the booking being made by Celebrity Cruises and no later than 57 days prior to the sailing date.

PLEASE NOTE:

Upon redeeming a Celebrity Rewards Cruise Voucher from www.celebrityrewards.com, you will receive confirmation of your redemption via email. Please note that your redemption ID is not your voucher code which you will need to book your cruise. Cruise voucher codes will be sent separately within 7 working days of your redemption via email.

TERMS AND CONDITIONS:

- This Celebrity Rewards voucher has been issued by Motivforce Marketing & Incentives Ltd (MMI) on behalf of Celebrity Cruises.
- Celebrity Rewards Cruise Voucher(s) can be used as full or part payment for a Celebrity Cruises booking and must be booked directly with Celebrity Cruises via the Celebrity Rewards exclusive booking line by calling Freephone 0800 923 4856 (UK) or 1-800939404 (Ireland). Bookings not made via this telephone number will not be eligible for use with Celebrity Rewards Cruise Voucher(s) and bookings cannot be transferred over if booked by any other means.
- Celebrity Rewards Cruise Vouchers can be used to make payment for the following booking components only: cruise fare, gratuities, taxes/fees, hotels, transfers & flights.
- Bookings must be made outside of 85 days prior to the sailing date. Celebrity Cruises will be unable to allocate vouchers to bookings made within 85 days prior to the sailing date.
- Voucher numbers must be quoted to Celebrity Cruises at the time of booking. No further vouchers can be allocated to the booking other than those advised at the time the booking is made.
- There are no restrictions on the number of vouchers that can be used on a single booking and vouchers must be used in full.
- If the voucher value exceeds the value of the applicable booking components at the time of booking, any unused value remaining on the voucher will immediately become void and no refunds or replacement vouchers will be issued for the difference in value.
- No refunds or replacement vouchers will be issued in the event of a booking being cancelled or if the value on the booking changes due to booking amendments.
- The value of any vouchers used for payment against a booking will be applied as a payment on the booking within 28 days, no later than 57 days prior to the sailing date.
- Celebrity Rewards Cruise Vouchers can only be used once.
- Celebrity Rewards Cruise Vouchers cannot be used for net rate bookings, group bookings or TravelBox bookings.
- Celebrity Rewards Cruise Vouchers can only be used where the lead passenger on the booking matches the name on the Celebrity Rewards voucher. Vouchers can however be used to pay for any guests on the same booking reference. No name changes are permitted to the lead passenger on the booking (that matches the name on the voucher). If the lead passenger is removed from the booking, the Celebrity Rewards voucher payment will be removed from the booking and the voucher will become void. The

remaining payment due value will then be liable by those passengers remaining on the booking.

- Where the Celebrity Rewards Cruise Voucher(s) are being used only as part payment on a booking, the remaining booking value payments will be the responsibility of the named guests on the booking and will need to be paid by the payment due dates including any deposits due, by an additional payment method.
- Where the Celebrity Rewards Cruise Voucher(s) are being used as a part payment on the booking and does not cover the full deposit, the remaining deposit payment will be required at time of booking by an additional payment method.
- Celebrity Rewards vouchers are valid for one year from the date of redemption. Vouchers must therefore be identified as the form of payment at the time of making a Celebrity Cruises booking through the Celebrity Rewards booking line, within one year of the voucher being redeemed from the Celebrity Rewards website. The validity of the voucher cannot be extended.
- Celebrity Cruises and MMI are not responsible if a voucher is lost, stolen or destroyed. Celebrity Cruises is under no obligation in such circumstances to provide a replacement voucher.
- The terms and conditions of booking as shown in the Celebrity Cruises brochure relevant to the travel period are applicable.
- Once a Celebrity Rewards Cruise Voucher has been redeemed via the Celebrity Rewards website there can be no returns.
- Upon redeeming a Celebrity Rewards Cruise Voucher you will receive confirmation of your redemption via email. Please note that your redemption ID is not your voucher code which you will need to book your cruise. Cruise voucher codes will be sent separately by Celebrity Rewards within 7 working days of your redemption via email.
- The above terms and conditions take effect from 10th August 2016. Any existing unused vouchers issued before 10th August 2016 will fall under the above terms and conditions from this date.